



## High Efficiency TOILET COMMERCIAL Rebate Program

City of Fresno residential customers in single and multi-family homes may be eligible for a rebate when they replace their old high water use toilets.



**\$50 rebate for a new qualifying High Efficiency Toilet (HET) of 1.28 gallons per flush or less.**

For a qualifying list of toilets please visit: [www.epa.gov/watersense/products/toilets.html](http://www.epa.gov/watersense/products/toilets.html) or call 621-5480.

Replacing a high water use toilet with a new HET of 1.28 gpf can save about 38 gallons of water each day. Efficiency measures such as replacing water-guzzling toilets with the latest in low-flush toilet technology helps maintain our future water supply.

### How the Program Works

1. Obtain an application using one of the following methods:
  - Telephone: (559) 621-5480
  - Email: [Information@water.fresno.gov](mailto:Information@water.fresno.gov)
  - Web site: [www.fresno.gov/water](http://www.fresno.gov/water) (\$Rebates under Water Conservation)
  - FAX: (559) 498-4228
  - Drop by our office:  
City of Fresno Water Division - Water Conservation Program  
1910 East University, Fresno, CA 93703
2. Send completed application and copy of sales receipt to the Water Division, as stated above. (See rebate program guidelines and conditions for detailed information.)
3. A representative will contact you to schedule a brief appointment to verify your old toilet(s) flush capacity and your new high efficiency toilet.

## Rebate Program Guidelines and Conditions

### Who Qualifies?

- City of Fresno customers who pay a water utility bill to the City of Fresno and who have property with existing single-family or multi-family dwellings within the City service area.
- Renters or tenants must provide written approval from the property owner or property manager.

### Timelines

- Program applies to HET toilets purchased after 7/1/12.
- After installation of HET toilet, you will be notified if the City requires a final inspection.



### Toilets (qualifying for rebate)

- New toilets must be rated as follows:
  - HET toilets must be rated 1.28 gpf or less and must bear the **WaterSense** label.
  - Dual-flush toilets may qualify.
- For a list of qualifying toilets visit: [www.epa.gov/watersense/products/toilets.html](http://www.epa.gov/watersense/products/toilets.html) or call 621-5480.
- Toilets being replaced must exceed 1.6 gpf and be manufactured before 1992.
- HET toilet must be installed within the Fresno City service area and at the location on application.

### Rebates

- An on-site compliance verification at the address shown on the City of Fresno utility bill is required.
- If the existing toilet(s) are already 1.6 gallons or less per flush, they will not qualify for this rebate program.
- Toilet installation costs and new construction are not rebated. Accessories and taxes are not rebated.
- Rebate checks will be mailed 4-8 weeks after completing the rebate process.
- Rebate amount cannot exceed the purchase price of the new toilet.
- Rebates are limited to three per utility billing account including PUD's, HOA's, mobile homes, condos/townhouses, multi-family residential or any other shared billing account.

### Application and Rebate Approval or Denial

- On-site compliance verification is required.
- Copy of the original itemized dated sales receipt for the new toilet is required.
- Incomplete, incorrect or unsigned applications cannot be processed and will be returned to the applicant.
- Customers must fulfill all program guidelines to be eligible for rebates.

### Other Considerations

- The Rebate Program is not responsible for materials lost by mail.
- Submission or possession of a rebate application does not guarantee receiving a rebate.
- Rebates are processed on a first come, first served basis.
- Funding for this rebate program is limited to available resources.
- Rebate amounts are subject to change without notification.
- This program shall at all times be subject to change or termination without prior notice.

**Old Toilet Disposal:** City of Fresno, Solid Waste Division: 621-1452; Community Sanitation - Annual Operation Clean-up: 621-1447; Recycling Centers (Check telephone directory). **More about Toilets:** [www.terrylove.com/crtoilet.htm](http://www.terrylove.com/crtoilet.htm); <http://www.h2ouse.org/>



Mail To: City of Fresno, Water Division: High Efficiency Toilet Rebate Program  
 1910 East University, Fresno, CA 93703  
 Phone: (559) 621-5480 - Fax: (559) 498-4228  
 E-mail: [information@water.fresno.gov](mailto:information@water.fresno.gov) ; Web site: [www.fresno.gov/water](http://www.fresno.gov/water)

## \$50 High Efficiency Toilet 1.28 Gallons Per Flush (or less) Residential Rebate Program

Note: The 1.28 gpf or less toilet(s) must bear the *WaterSense* label. Also, please attach a copy of your receipt.

**NEW Toilets**

**“New Toilets” section must be complete before continuing application.**

How many Gallons Per Flush (GPF) does each NEW toilet purchased use? (Ask retailer if unsure.)

Manufacturer _____	GPF _____
Manufacturer _____	GPF _____
Manufacturer _____	GPF _____



**OLD Toilets**

**Please leave blank if unknown. Inspector will verify at time of appointment.**

**1.6 GPF new or old toilets do not qualify.** Only 3.5 or 5.0+ gallons per flush toilets manufactured before 1992 qualify for replacement. Manufacturer date/model is usually found stamped under the inside of toilet lid or back of tank:

<u>Year manufactured</u> (if legible) _____	<u>Manufacturer and Model Name</u> (if legible) _____	<u>Gallons per Flush</u> (if legible) _____
---	---	---

---

**Inspection Required**

A brief visual inspection of old toilets by the City is required to qualify for the rebate. Please do not dispose of old toilets prior to City's inspection. After approval of completed application, an appointment will be scheduled in 1-3 hour time range. Please circle the day(s) you are available.

**Account Information**  
 PLEASE PRINT CLEARLY

Mon – Tues – Wed – Thurs - Fri – Sat      AM or PM

Date: \_\_\_\_\_ Fresno City Utility Account # \_\_\_\_\_

Account Name \_\_\_\_\_

Account Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (1) \_\_\_\_\_ (2) \_\_\_\_\_ E-Mail \_\_\_\_\_

ATTENTION: Renters, Tenants, HOA and PUD Members: Participation requires written approval from property owner and/or property manager. Letter must be attached to application when submitted.

Property Owner (if different from above) \_\_\_\_\_

Mailing Address \_\_\_\_\_ Zip \_\_\_\_\_

Telephone (Day) \_\_\_\_\_ (Evening) \_\_\_\_\_ E-Mail \_\_\_\_\_

**Building Information**  
 (Installation Address)

**Building Type (select one):** \_\_\_ PUD \_\_\_ HOA \_\_\_ Shared billing account  
 \_\_\_ Single Family home \_\_\_ Mobile Home \_\_\_ Condo/Townhouse \_\_\_ Apt/Duplex

Number of people in selected dwelling unit \_\_\_\_\_ Number of units at entire dwelling site \_\_\_\_\_

Number of existing toilets in selected dwelling unit \_\_\_\_\_ Year dwelling was constructed \_\_\_\_\_

Dwelling site name (if applies) \_\_\_\_\_ Selected unit # (if applies) \_\_\_\_\_

Please complete, sign, and date this page, and attach proof of purchase before mailing. Thank you.

Note: Incomplete applications will be returned.

**Rebate Information**

Where did you learn about the rebate? \_\_\_\_\_

Rebates to replace old 3.5 or 5.0+ gallons per flush toilets manufactured before 1992 with newly purchased 1.28 gpf (or less) High-Efficiency Toilets (HET). Dual flush toilets may qualify.

Number of Rebates Requested \_\_\_\_\_ (Separate application required for each Dwelling Account)

- Rebate value cannot exceed the actual cost of toilet.
- Application must be approved prior to rebate.
- Copy of original itemized dated sales receipt is required prior to rebate approval.
- Limit 3 toilets per account.
- New HET Toilets must be installed within 45 days of purchase date.
- Compliance with attached Guideline is required.
- Incomplete applications will be returned.

**Agreement of Terms and Conditions**

City of Fresno may deny any application that does not meet program requirements. The undersigned expressly agrees that the City may inspect all items submitted for Toilet Rebate Program; that the City does not guarantee the performance of any toilet; and that the City does not warrant any toilet or installation to be free of defects, the quality of the workmanship, or the suitability of the premises or the toilet for installation. The undersigned further agrees to hold harmless the City of Fresno against all loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with installation of a toilet. The City reserves the right to alter this program at any time. Funding for this rebate program is limited to available resources. Rebates are processed on a first come, first served basis. For further questions, please call (559) 621-5480.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of Applicant \_\_\_\_\_ Date \_\_\_\_\_

**For Official Use Only**

Inspection Date \_\_\_\_\_ Tracking # \_\_\_\_\_ Inspector \_\_\_\_\_ Application: Approved \_\_\_\_\_ Denied \_\_\_\_\_

Reason for Denial \_\_\_\_\_

Number of toilets approved for replacement Rebate: \_\_\_\_\_ Approved by \_\_\_\_\_

Comments \_\_\_\_\_

Information for certification date/model of new toilets: **HET 1.28 gpf or less (up to \$50 Rebate)**

<u>Manufacturer</u>	<u>Gallons/ Flush</u>	<u>Purchase Date</u>	<u>Install Date</u>	<u>\$ Price</u>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Date to Accounting \_\_\_\_\_

_____ Rebate(s) @ _____ each = \$ _____ Total Rebate Amount
---

ACCOUNTING: Rebate Check sent : Date \_\_\_\_\_ By \_\_\_\_\_ Voucher No. \_\_\_\_\_ 4

**EFFECTIVE 7/1/12 - EFFECTIVE 7/1/12 - EFFECTIVE 7/1/12 - EFFECTIVE 7/1/12**

**EFFECTIVE 7/1/12 - EFFECTIVE 7/1/12 - EFFECTIVE 7/1/12 - EFFECTIVE 7/1/12**